

# **What Our Clients Say**

Mark Roenigk
Hardware Engineering Leader, Facebook
Former Chief Operating Officer, Rackspace Hosting
(Formerly Chief Procurement Officer and Vice President of Operational Excellence – eBay)

"In this course I changed my approach to challenges in my life. Wow! There has been huge value to me and in sending my key leaders to this course over the years."

H. William Taeusch, MD. Professor Emeritus of Pediatrics University of California San Francisco

"Why should a business/corporation put out all this dough for employees to take the course? The answer is obvious – participation is key to learning. Most of us don't have the discipline to teach ourselves well without help. The teaching approach is novel and has been honed over many years. I use their techniques at my hospital."

### Jeff Stusek

President and Chief Executive Officer
ISC (Information Services Corporation of Saskatchewan)
Former Director and Vice-Chair, Saskatchewan Roughriders Football Club
Football Coach, University of Regina

"My Twenty First Century Leadership experience was unlike any other educational experience I have ever been a part of. The course set the foundation for the way I now lead in my life – both personally and professionally. I strongly encourage all of my people to participate in this unique and life-changing experience."

Susan M. Hammer
Attorney at Law
Dispute Resolution Services
Past President of the Board of Governors of The City Club of Portland
Past President of the Board of Planned Parenthood of the Columbia/Willamette
Vice-Chair of the Board of Trustees of Willamette University

"I am grateful to Phil, Lori and the Twenty First Century Leadership course for helping me know myself better, prioritize and focus on what was most important. The tools I learned continue to guide me. I recommend this course to anyone who yearns to fulfill his or her potential and make a difference."

Steven Salta
Principal Technical Program Manager
Amazon
Co-Founder
Smith (formerly Ascentium Corporation)

"Twenty-First Century Leadership is the best course in leadership that I have ever taken. I had great insight into how I lead, experienced incredible learning and participated with world-class people."



## Jill Turner **Former Executive Director Metrocenter YMCA - Seattle**

"Extraordinary Learning has been a catalyst for huge professional and personal growth in my life. I have personally attended Twenty First Century Leadership and the Facilitator Development Program. I have also sent many staff leaders to the course, recommended the courses to many people, and contracted with Phil and Lori for in-service training for my employees.

For a not-for-profit leader, resources are limited for training and growth opportunities. We have chosen to invest with Extraordinary Learning because of the excellent return on investment. Course participants consistently return clear in purpose with intense motivation and excellent follow through to achieve professional and personal goals they have set. The courses are particularly strong in helping individuals shift beyond behaviors and beliefs that have gotten in the way of achieving quality relationships and effectively navigating conflicts."

I highly recommend the courses and would be happy to speak to anyone with questions."

#### **Shannon Bowen-Smed**

**President & CEO, BOWEN** 

Member, Canada's Most Powerful Women: Top 100™ Hall Of Fame; 2012 Top 25 Women of Influence

"I believe leadership is an attitude, not a position. I knew I was a leader. I just wasn't clear how leadership should look for me. Today, I know!"

#### Patrick Majorano

**Consultant - Maion Business Solutions** Formerly Vice President, Planning & Sourcing - Caliva Formerly Vice President, Supply Chain and Procurement **Blackhawk Network** 

> "My time at Twenty First Century Leadership was life changing. I am connected to the ideals that were locked away in my mind. I am grounded and fully confident that I am achieving the most important goals in my life."

#### **Caroline Haskell**

Founding Senior Director Emerita, Health and Wellness Services California State University, Monterey Bay

National Association of Social Workers 2015 California Social Worker of the Year

"This course is designed to produce results. No other program I know of brings you so 'up close and personal' with yourself and provides insight on how to use your unique talents, skills and contributions."

Fred Kaustinen, Major (Canadian Army, Retired)

Principal - Governedge, Inc.

**Executive Director - Ontario Association of Police Services Boards** 

"In 40 years of continuous learning, this is the most life-altering and practical program I've ever attended. My people shall be well served!"

Founder and President, Intercon Messaging Inc. Former Reeve, Brazeau County, Alberta Past Director, CAM-X

> "Participation in Twenty First Century Leadership was a vital component of my journey toward a more peaceful, fulfilling and financially rewarding life."

Fadi Bishara
Founder, Blackbox VC
Advisor – VIP.Fund
Former Advisory Board Member - MIT/Stanford Venture Lab (VLAB)

"Twenty First Century Leadership was a pivotal learning time for me. I made honest distinctions of what is truly important to me, and consistent with my values, as I charted my life forward. Since then, the support of the organization and network of graduates, along with the professional coaching of Phil, have been significant keys to achieving great results in my life on both a professional and personal level."

Jackie Reid, MBA, PMP, CSM JTS Utility Consulting Project Manager –BC Hydro IT Project Manager Founder, Kindred Technologies

"Every company I have worked with in the past decade had smart people and dedicated people. Almost all, however, lacked people willing to really show up as leaders. Leadership is not a title; it is a way of being. Twenty First Century Leadership teaches this way of being."

Thomas Olsen
President, Thomas Olsen & Associates
Managing Director, Moss Development Inc

"In my experience in business management and in life I've found the effectiveness of an organization is based on the effectiveness of its leader. Further, for me as a leader to be effective, I must know and understand myself, including my passions and my shortcomings. Twenty First Century Leadership has provided me with self-awareness that has helped in my effectiveness as a leader and has been a key to unlocking my highest potential."

Fraser Dods, Dip. Sports Physical Therapy Owner, Physio Logic Physical Therapy and Sports Medicine Clinic Providenciales, Turks and Caicos Islands

"The personal insights and inner strength, communication skills, meaning and contentment that I have achieved in my life, I credit to my positively life-altering relationship with Extraordinary Learning. I think that a fellow Extraordinary Learning participant – a 60-something grandmother of 5 - may have said it best when, at the end of the Twenty First Century Leadership course, she turned to me and said, 'this is the single most important thing I have done in my entire life'."

Marcia A. Grant, Ph.D.
International Keynote Speaker
Former Provost, The American University of Paris
Former Provost, Ashesi University College - Accra, Ghana

"I learned to see things through a different lens and only wish I had attended 20 years ago."

Henry Vos Realtor President, Peace Pedigreed Seed Former Director, Alberta Wheat Commission Former District 1 Director, Board of Directors, Canadian Wheat Board

"I first took this course five years ago. Retaking it was a great refresher of my leadership skills. I experienced a great return on my investment."

Michael Boudreau, P.Eng. President & CEO Technology Brewing Corporation

"The value of people understanding themselves and others cannot be understated. I have created huge value through the application of knowledge I gained in Twenty First Century Leadership and related courses, as have my family, friends, and employees who have taken these courses. Today in one of the worst economic times in recent history our business is thriving and growing as a result of hard work, strong relationships, vision, and understanding. Twenty First Century Leadership helped me advance all of these attributes. I wish I had done it earlier in my life. I strongly recommend this program."

Noel Murphy President Noel Murphy Seminars & Rocket Cat Films

"In Twenty First Century Leadership I learned to lead others. I am now clear that people love to follow leaders who know themselves and who look for the "gold" in each person. Twenty First Century Leadership is the most valuable executive development experience I know of. I think anyone serious about results would seek the best, and this is it."